FASAMS 2.0 IN BRIEF

A MONTHLY STAKEHOLDER UPDATE ON FASAMS MODERNIZATION

October 2026

User Acceptance Testing (UAT) begins October 19 and marks one of the most important milestones on the road to FASAMS 2.0 implementation. Over the next several weeks, DCF, submitting entities, Managing Entities (MEs), providers, and project partners will work together to validate that FASAMS 2.0 accurately receives, processes, validates, and reports behavioral health data before the system is declared production ready.

Testing is where we move beyond design documents and technical specifications to confirm that the system works in the real world, using the same types of data, business processes, and reporting scenarios stakeholders encounter every day.

UPDATE AT A GLANCE

Measure	Detail
Testing window	October 19 - December 18, 2026
Production-ready target	January 7, 2027
Primary focus areas	File submissions, business rule validation, data processing, reports, error and warning handling, and edge-case scenarios
New capabilities being tested	Cloud-based environment, secure file transfer (SFTP), enhanced validation feedback, and improved processing performance
Participating organizations	Submitting entities, with data preparation and validation support from Managing Entities and providers

TOP STORY

Putting FASAMS 2.0 through its paces

At a high level, the goal is simple: stakeholders should be able to submit data through FASAMS 2.0 and receive accurate, reliable results.

Participating submitting entities will submit monthly data files through both the current FEI Systems process and the new FASAMS 2.0 environment. Comparing results side by side will help the project and testing teams verify that records are captured, validated, processed, and reported correctly before implementation.

Testing will focus on the capabilities and business processes that matter most to stakeholders, including:

- Secure file submission through the new SFTP environment

- Validation of business rules that determine whether submitted data is accepted, rejected, or flagged for review
- Errors and warnings generated during processing
- User access and security controls
- Data processing and reporting results
- Real-world submission scenarios stakeholders encounter every month
- Nonstandard and edge-case situations, meaning rare or unusual data-submission and reporting scenarios that fall outside routine monthly processing but still need to be handled correctly

In other words, we're not just testing whether the system works. We're testing whether it works the way stakeholders expect it to work.

ALSO IN THIS ISSUE

1. Testing a modern, cloud-based environment

THE SHORT ANSWER

The new environment is designed to make submission results easier to review and to process files more efficiently. UAT will confirm those improvements work as intended under real-world conditions.

Testing will take place in a new cloud-based environment that introduces capabilities not available in today's process, including:

- A new Secure File Transfer Protocol (SFTP) server
- Application functionality for file uploads and review
- Visibility into file-processing results, errors, and warnings
- A modern architecture designed to support more efficient processing and future enhancements

FASAMS 2.0 also uses multi-threaded processing, allowing multiple activities to occur at the same time rather than relying on a more sequential approach. Testing will help confirm that this design improves processing performance while maintaining the accuracy and reliability stakeholders depend on.

2. Building a repeatable readiness playbook

UAT will also help the project team practice the work required to prepare and validate the new environment. The goal is to turn what the team learns during testing into a repeatable readiness checklist that can be used again for production preparation, cutover, and parallel processing. Key activities in that readiness checklist include:

- Confirm the environment is available, stable, and configured for the planned test cycle
- Verify user accounts, security roles, menus, permissions, and connections
- Confirm the SFTP process and application file-upload functions are working
- Load or confirm the test data needed for designated scenarios
- Execute smoke tests to confirm critical functions are ready before broader testing begins
- Record environment dependencies, setup steps, owners, validation results, and issue-resolution steps
- Repeat the checklist after changes or defect fixes to confirm previously tested functions still work as expected

- Carry lessons learned, known issues, and proven workarounds into production-readiness and parallel-processing planning

This repeatable approach is intended to reduce avoidable setup issues, clarify who owns each readiness activity, and give the project team a tested playbook for the transition period.

3. Defining what successful testing looks like

A successful test is not one where no issues are found. Success means identifying issues before implementation, resolving the most significant defects, and building confidence that the new system can support operational needs.

By the end of UAT, stakeholders will know if it has been successful if:

- Submitting entities can successfully submit data through FASAMS 2.0.
- Business rules and validations are working as intended.
- Errors and warnings are understandable and actionable.
- Reports accurately reflect submitted data.
- The system can handle routine submissions and more complex scenarios.
- The project team has a repeatable, validated checklist for preparing the environment and confirming readiness.

4. Clarifying roles during UAT

Testing participation will vary by organization. Submitting entities will lead file-submission testing, with MEs and providers supporting test-data preparation, result validation, and the identification of real-world and edge-case scenarios. Depending on their role, participants may be involved in activities such as:

- Verify access to the testing environment
- Submit designated test files through the new SFTP server
- Review processing results, errors, and warnings
- Compare outcomes with results from the current FEI process
- Test applicable nonstandard and edge-case scenarios
- Document and report unexpected results or discrepancies
- Validate corrections through follow-up testing when needed

5. Preparing your organization

Most stakeholders do not need to begin testing activities yet. For now, focus on a few practical readiness steps so your organization can respond quickly when detailed materials arrive. A few simple steps now can help your organization be ready when testing activities begin. These include:

- Review testing materials, scenarios, and schedules when they are received, and raise questions early
- Confirm testing participants and backups, if your organization has been asked to participate
- Complete account, access, connectivity, or SFTP setup activities when instructions are provided
- Identify any planned absences, competing deadlines, or technical constraints that could affect participation
- Have representative data available for routine, nonstandard, and edge-case scenarios, if requested
- Make sure testers know who within your organization can help validate results and business rules

6. Planning for the UAT time commitment

Testing runs from October 19 through December 18, but participation is expected to be periodic rather than full time. The level of effort will depend on each organization's role and the scenarios it is helping validate.

Participants should plan time for access setup and orientation, designated file submissions, review of results, issue documentation, and targeted retesting after corrections are made. Detailed schedules, test scenarios, access instructions, and support information will be shared directly with participating submitting entities as planning progresses.

7. Getting help during testing

The project team is planning several ways for participants to get help during UAT. Final schedules, contact details, channel information , and testing tools will be shared with participating organizations as testing begins. Participants can expect support options such as:

- Office hours for hands-on help with access, file submissions, test steps, or results
- Q&A sessions to review common questions, clarify expectations, and share updates
- A documented escalation path so urgent access, processing, data, or schedule issues reach the right project lead
- A dedicated project support channel for testing questions, announcements, and known issues
- Clear guidance for documenting issues, including the information and screenshots needed for investigation
- Status updates on confirmed defects, available workarounds, fixes, and retesting needs

WHAT TO EXPECT

Participants will receive the specific schedule, support contacts, escalation steps, and channel information that apply to their testing role. If something blocks testing, report it promptly rather than waiting for the next scheduled session.

8. Building confidence for implementation

The best systems are built with the people who use them. Testing gives stakeholders an opportunity to validate that FASAMS 2.0 works not only according to technical specifications, but also in the day-to-day realities of behavioral health reporting.

Following production readiness in January 2027, DCF plans to continue parallel processing through fiscal year close and reconciliation. This will allow results from the current and modernized platforms to be compared before the transition is complete.

Thank you to everyone contributing time, expertise, and real-world experience to help make this effort successful.

STAY CONNECTED

Was this email forwarded to you? Contact the FASAMS 2.0 team to join the email list.

Questions or project feedback: DCF.FASAMS2.0@myflfamilies.com